



U.S. Oral Surgery Management

USOSM News & Updates

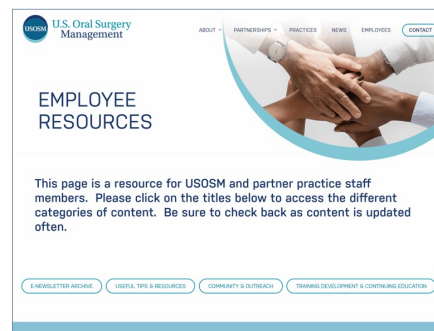
Hi, everyone! We are excited to bring you the third edition of the e-newsletter. We have been inspired by your stories and pictures, and we hope this e-newsletter and the employee resource website continue to connect us all in the USOSM family.

In this edition, we are introducing our new employee resource website design as well as the second video in the new series of customer service on-line training. And, of course, we still have some “fun” and “feel good” resources we hope you and your families enjoy!

USOSM Employee Resource Website

The Employee Resource Website has been updated and reorganized to be more aesthetically pleasing and easier to navigate. We have organized content into these four categories:

- **E-newsletter Archive**
- **Useful Tips & Resources**
- **Community & Outreach**
- **Training, Development & Continuing Education**



[Visit the Employee Resource Website](#)

Training, Development & Continuing Education

Better days are on the horizon, but those days will be filled with change. As we prepare to go back to work, we need to understand how to manage the feelings associated with change for ourselves and our patients. We are fortunate to have an ongoing relationship with the Total Patient Service Institute. Our *NEWEST* video is linked below. We encourage you to take a few minutes, and check it out.

- **[NEW - The Stages of Change](#)** - Manage the stages of change in your own life and the life of your patients.
- **[The Donut Discipline](#)** - Don't miss this video!
- **[Online Anesthesia Review](#)** - Learn more and sign up.



Useful Tips & Resources

Here are a few *NEW* posts recently added to the Useful Tips and Resources section of the Employee Resource site:

- [NEW - Entertaining Kids Without Buying a Thing](#)
- [NEW - 6 Best Video Apps for Staying Connected](#)
- [Blue Cross Blue Shield of Texas \(BCBSTX\) - COVID-19 POLICY UPDATES](#)
- [Employee Assistance Program - EMPLOYEECONNECTSM](#)



Community & Outreach

We thoroughly have enjoyed seeing all the photos and stories you have shared with us. Community is so important. We hope the new posts we have created bring a smile to your face, as we move through these uncertain times. Here are some *NEW* Community & Outreach links:

- [Quarantine Posts #2](#)
- [A Day at Alamo Maxillofacial Surgery Associates](#)
- [Prayer for a Pandemic](#)



Remember to send photos and stories to marketing@usosm.com, so we can share with other members of the USOSM family.

Our Values - The *Power* to Achieve More...Together

- P** Passion for Patient Care
- O** Outstanding Results
- W** Winning Attitude
- E** Embracing Continuous Improvement
- R** Respect for Self and Others

Times of transition are strenuous, but I love them. They are an opportunity to purge, rethink priorities, and be intentional about new habits. We can make our new normal any way we want. - *Kristin Armstrong*

