



# U.S. Oral Surgery Management

## USOSM News & Updates

Hello! We are thrilled to bring our sixth edition e-newsletter during this time of re-engagement toward normal day-to-day activities. While as a nation, we are still learning to navigate in many new environments, we can be confident that the tide is beginning to turn in the right direction!

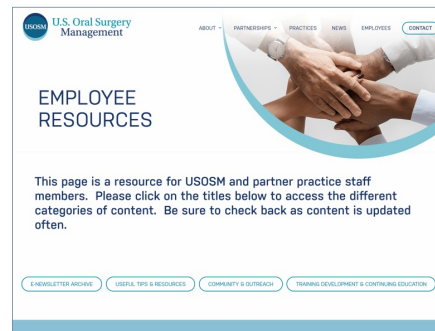
As we continue learning from, and relying on one another through these times, let's continue to appreciate the giftings, strengths and talents, within each of us. Let's continue to encourage one another and have an attitude of gratitude. Together, with determination and a strong resolve, we will come out ahead!

Please take some uninterrupted time and check out the personal and professional resources featured in this week's edition. We hope they help to inspire you toward successful immersion into our current phase of returning back to normalcy.

## USOSM Employee Resource Website

The Employee Resource website continues to grow. We hope you find the information and posts useful, inspirational and fun. If you have any requests for information or have feedback regarding the site, let us know:

- **E-newsletter Archive**
- **Useful Tips & Resources**
- **Community & Outreach**
- **Training, Development & Continuing Education**



[Visit the Employee Resource Website](#)

## Training, Development & Continuing Education

"Nobody cares how much you know, until they know how much you care." - *Theodore Roosevelt*. As we go back to work, customer and patient care is not only a good practice but a necessity. Please be sure to check out our new customer care videos from the Total Patient Service Institute. The videos are short but packed with great info. And don't forget to view the video below that shows the right way to don PPE.



- [NEW - The Sweetest Sound](#)
- [NEW - Demonstration of Donning \(Putting On\) Personal Protective Equipment \(PPE\)](#)

- [Law of 5 to 1](#)

## Useful Tips & Resources

Here we go! Back to work and into a world that can be stressful and a little uncertain. Now, more than ever, we have to focus on being happy and taking time for ourselves. Take a look at the new posts below. Happiness is the goal and achieving it is not as hard as you think. And if all else fails, plan a quick trip!

- [NEW - Safe Summer Vacation Ideas](#)
- [NEW - How to be Happy](#)
- [Return to Work Operations Checklist](#)
- [Return to Work Policies and Procedures](#)



## Community & Outreach

Laughs, shout-outs and a celebration of motherhood. Please send us your photos and stories. We want to know about your life and the things you have been doing to stay happy and get prepared to go back to work. Here are some **NEW** Community & Outreach links we hope you enjoy:

- [NEW - Quarantine Post #5](#)
- [NEW - PPE Giveaway](#)
- [NEW - Happy Mother's Day 2020](#)



Remember to send photos and stories to [marketing@usosm.com](mailto:marketing@usosm.com), so we can share with other members of the USOSM family.

## Our Values - The *Power* to Achieve More...Together

- P** Passion for Patient Care
- O** Outstanding Results
- W** Winning Attitude
- E** Embracing Continuous Improvement
- R** Respect for Self and Others

Ability is what you're capable of doing.  
Motivation determines what you do.  
Attitude determines how well you do  
it.- *Lou Holtz*