



U.S. Oral Surgery Management

USOSM News & Updates

Greetings to each of our incredibly valued team! Thank you for all you are doing to return us to full-time work - and, doing so with excellence, care and compassion. Please continue sharing your “shout-outs” with us. We want to share your success stories and recognize your exceptional teamwork!

Our seventh edition of the e-newsletter continues to highlight health and well-being tips, training and development segments, and fun posts from our partner practices. Even with the busyness of this season, always continue sharing your kind words and deeds with one another and, all those you are in contact with. You may just be the person that can make a difference in someone’s life at that very moment!

USOSM Employee Resource Website

The Employee Resource website has become a hub for information and fellowship. We hope you enjoy the content as much as we enjoy creating it. Again, if you have any requests for information or have something you want share, let us know:

- **E-newsletter Archive**
- **Useful Tips & Resources**
- **Community & Outreach**
- **Training, Development & Continuing Education**



[Visit the Employee Resource Website](#)

Training, Development & Continuing Education

"You don't have the power to make rainbows or waterfalls, sunsets or roses, but you do have the power to bless people by your words and smiles. You carry within you the power to make the world better" - *Sharon G Larsen*. Be mindful of what you say and how you say it. Effective communication can mean the world to those with which we interact. Dive into the newest customer service videos below and be sure to refresh yourself with the proper way to don PPE.



- [NEW - Happy To Do It](#)
- [NEW - Purpose of the Practice](#)
- [NEW - The Sweetest Sound](#)
- [Donning PPE](#)

Useful Tips & Resources

Have you hit a wall? Are you mentally fatigued from all the stress of the COVID-19 Crisis? You are not alone. Be sure to check out our article on staying sharp, and if that doesn't work, then reset and learn to be happy.

- [NEW - Staying Sharp in Dull Seasons](#)
- [NEW - Allergies or COVID-19?](#)
- [How to Be Happy](#)
- [Return to Work Operations Checklist](#)
- [Return to Work Policies and Procedures](#)



Community & Outreach

As we return to normal operations, we are realizing how fortunate we are to be able to see and treat our patients immediately. Please check out the PPE giveaway program that helps our local dental communities. And, of course, please keep sending us stories and shout outs. We want to know how you are doing during this "return to normal!"

- [NEW - Back To Work](#)
- [NEW - Staff Shout Outs](#)
- [PPE Giveaway](#)



Remember to send photos and stories to marketing@usosm.com, so we can share with other members of the USOSM family.

Our Values - The *Power* to Achieve More...Together

- P** Passion for Patient Care
- O** Outstanding Results
- W** Winning Attitude
- E** Embracing Continuous Improvement
- R** Respect for Self and Others

Faith is taking the first step even when you don't see the whole staircase. - *Martie Luther King Jr.*